THE VILLAGE OF TINLEY PARK Cook County, Illinois Will County, Illinois

RESOLUTION NO. 2021-R-082

A RESOLUTION APPROVING A CONTRACT BETWEEN THE VILLAGE OF TINLEY PARK AND HEARTLAND BUSINESS SERVICES FOR THE NETWORK AND SECURITY PROFESSIONAL SERVICES

MICHAEL W. GLOTZ, PRESIDENT KRISTIN A. THIRION, VILLAGE CLERK

WILLIAM P. BRADY WILLIAM A. BRENNAN DIANE M. GALANTE DENNIS P. MAHONEY MICHAEL G. MUELLER COLLEEN M. SULLIVAN Board of Trustees

Published in pamphlet form by authority of the President and Board of Trustees of the Village of Tinley Park

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WHEREAS, the Village of Tinley Park, Cook and Will Counties, Illinois, is a Home Rule Unit pursuant to the Illinois Constitution of 1970; and

WHEREAS, the Corporate Authorities of the Village of Tinley Park, Cook and Will Counties, Illinois, have considered entering into a Contract with Heartland Business Services, a true and correct copy of such Contract being attached hereto and made a part hereof as EXHIBIT 1; and

WHEREAS, the Corporate Authorities of the Village of Tinley Park, Cook and Will Counties, Illinois, have determined that it is in the best interests of said Village of Tinley Park that said Contract be entered into by the Village of Tinley Park;

NOW, THEREFORE, Be It Resolved by the President and Board of Trustees of the Village of Tinley Park, Cook and Will Counties, Illinois, as follows:

Section 1: The Preambles hereto are hereby made a part of, and operative provisions of, this Resolution as fully as if completely repeated at length herein.

Section 2: That this President and Board of Trustees of the Village of Tinley Park hereby find that it is in the best interests of the Village of Tinley Park and its residents that the aforesaid "Contract" be entered into and executed by said Village of Tinley Park, with said Contract to be substantially in the form attached hereto and made a part hereof as **EXHIBIT 1**, subject to review and revision as to form by the Village Attorney.

Section 3: That the President and Clerk of the Village of Tinley Park, Cook and Will Counties. Illinois are hereby authorized to execute for and on behalf of said Village of Tinley Park the aforesaid Contract.

Section 4: That this Resolution shall take effect from and after its adoption and approval.

ADOPTED this 7th day of September, 2021, by the Corporate Authorities of the Village of Tinley Park on a roll call vote as follows:

Brady, Brennan, Galante, Mahoney, Mueller, Sullivan AYES: None NAYS:

ABSENT: None

APPROVED this 7th day of September, 2021, by the President of the Village of Tinley Park.

Village President

ATTE him

EXHIBIT 1



Professional Servi

TIBS FIDIESSIONAL SERVICES		Quote #257041 V1
Prepared For: Village of Tinley Park Anthony Ardolino 16250 S. Oak Park Ave	Prepared By: Chicago Illinois Office Mike Carroll 5400 Patton Drive Suite 4B	Date Issued: 09.01.2021 Expires:
Tinely Park, IL 60477	Lisle, IL 60532	09.24.2021
P: (708) 444-5000 E: aardolino@tinleypark.org	P: 608-444-7994 E: mcarroll@hbs.net	

Professional Service	ces	Price	Qty	Ext. Price
HBS-TM-LABOR	Invoicing will be billed on a weekly basis at actual hourly labor rates: HBS will be contracted to provide a Network/Security Engineer Tier 3, for 3 days a week (Tuesday, Thursday, Friday) for the anticipated duration of 6 months. This rate is for this engagement only. The contract will be deemed complete upon written notification from Village of Tinley Park. Rate card Included shows supplemental engineers as needed/requested.	\$105.00	700	\$73,500.00
		Subtotal		\$73,500.00
Quote Summary				Amount
Professional Service	Ces			\$73,500.00

This quote may not include applicable sales tax, shipping, handling and/or delivery charges. Final applicable sales tax, shipping, handling and/or delivery charges are calculated and applied at invoice. The above prices are for hardware/software only, and do not include delivery, setup or installation by Heartland ("HBS") unless otherwise noted. Installation by HBS is available at our regular hourly rates, or pursuant to a prepaic HBSFlex Agreement. This configuration is presented for convenience only. HBS is not responsible for typographical or other errors/omissions regarding prices or other information. Prices and configurations are subject to change without notice. HBS may modify or cancel this quote if the pricing is impacted by a tariff. A 15% restocking fee will be charged on any returned part. Customer is responsible for all costs associated with return of product and a \$25.00 processing fee. No returns are accepted by HBS without prior written approval. This quote expressly limits acceptance to the terms of this quote, and HBS disclaims any additional terms. By providing your "E-Signature," you acknowledge that your electronic signature is the legal equivalent of your manual signature, and you warrant that you have express authority to execute this agreement an legally bind your organization to this proposal and all attached documents. Any purchase that the customer makes from HBS is governed by HBS' Standard Terms and Conditions, ("ST&Cs") located at http://www.hbs.net/standard-terms-and-conditions, which are incorporated herein by reference. The ST&Cs are subject to change. When a new order is placed, the ST&Cs on the above-stated website at that time shall apply the questioner tas signed HBS' ST&Cs are the above-stated website at that time the under the signed change. When a new order is placed, the ST&Cs on the above-stated website at that time the under the signed change. shall apply. If customer has signed HBS'ST&Cs version 2018.v2.0 or the parties have executed a current master services a greement, the signed agreement the signed agreement the version on the website. Any order(s) that exceeds the credit limit assigned by HBS shall require upfront payment from customer in an amount determined by HBS. HBS shall make this determination at the time of the order, unless customer has previously submitted the required onboarding paperwork. In such event, HBS shall make this determination at the time of quoting. QT.2021.v1.0

Acceptance

Total:

Chicago Illinois Office

Village of Tinley Park

Mike Carroll

Signature / Name

09/01/2021

Date

Signature / Name 9/7/2021 Date M.W.G.

\$73,500.00



HBSFLEX Service Schedule 2

SCHEDULE to the Service Agreement ("Agreement") between Heartland Business Systems, a Wisconsin limited liability company, hereafter called (Heartland) and Village of Tinley Park(Customer). Heartland and Customer (hereafter called PARTIES) agree as follows:

- 1. The terms of this SCHEDULE shall govern in the event of a conflict between the terms of the Agreement and the terms of this SCHEDULE.
- 2. Pricing. Customer agrees to pay Heartland based upon the hourly rates described below. Pricing does not include applicable sales tax which will be charged at time of invoicing.
- 3. Travel. Travel will be billed to customer at below rates based on one way travel from closest Heartland office.
- 4. Prepayment. HBSFLEX Volume Service Pricing is available only for prepaid service blocks.
- 5. Expiration. HBSFLEX Agreements will expire 18 months from date of purchase.
- 6. Additions. Should this quote be an addition or conversion of an existing agreement, Rate schedule below will apply to all funds.

HOURLY SERVICES BILLING SCHEDULE (time is billed in 15 minute increments)

(time is billed in 15 minute increments)		
Engineer Work Role	Hourly Rate	
Structured Cabling	\$85	
AV Tech	\$105	
Help-desk		
Break-Fix		
Point of Sale		
Collaboration I		
Project Coordinator I		
Physical Security Engineer		
AV Engineer 2	\$135	
Network Operations Center		
Mitel Engineer 2		
SMB Engineer		
HBS Data Center		
Collaboration 2		
Imaging Technician 2		
O365/CRM/D365 SharePoint 2		
Network Engineer 2		
Systems Engineer 2		
Physical Security Engineer 2		
Cabling Project Manager 2		
AV Engineer 3	\$165	
Network Engineer 3	<i><i>ϕ</i></i> , <i>𝔅</i>	
Systems Engineer 3		
Collaboration 3		
Mitel Engineer 3		
Physical Security Engineer 3		
Apps/Business Consulting 3		
Imaging Engineer 3		
O365/CRM/D365 SharePoint 3		
Project Manager 3		
Infosec Consultant 3		
NOC 3		
Websites/Kentico		
Custom Development		
Network Engineer 4	\$185	
Systems Engineer 4		
Collaboration 4		
Cloud Architect 4		
BI/Data Analytics/SQL 4		
ERP/Dynamics GP 4	\$178	
ERP/Dynamics GP 5	\$198	
Applications Architect 5	\$195	
Systems Architect 5		
Cloud Architect 5		
Infosec Consultant 6	\$225	
Cloud Architect - Infosec 6		
Infosec Consultant 7	\$295	
On Call Pager	\$200	
After Hours Rate	1.5x Base Rate	
- Before 8am or after 5pm CST		
- Weekends & Company Recognized Holidays		

STATE OF ILLINOIS)COUNTY OF COOK)COUNTY OF WILL)

CERTIFICATE

I, KRISTIN A. THIRION, Village Clerk of the Village of Tinley Park, Counties of Cook and Will and State of Illinois, DO HEREBY CERTIFY that the foregoing is a true and correct copy of Resolution No. 2021-R-082, "A RESOLUTION APPROVING A CONTRACT BETWEEN THE VILLAGE OF TINLEY PARK AND HEARTLAND BUSINESS SERVICES FOR THE NETWORK AND SECURITY PROFESSIONAL SERVICES," which was adopted by the President and Board of Trustees of the Village of Tinley Park on September 7, 2021.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the corporate seal of the Village of Tinley Park this 7th day of September, 2021.